

Introducing Group Visits

Introducing Group Visits demonstrates how to improve care for patients with chronic conditions by providing information, advice and hands-on care to patients within a group setting.

Learn how you and your staff can offer care, education and advice in a group setting that is efficient for your practice, and provides your patients with the support they need to manage their chronic conditions.

Objectives

After completing this Practice Guide, you'll be able to:

- Identify the needs patients want to address through group visits and the outcomes they would like to achieve
- Create an action plan for implementing group visits
- Identify the model of group visit that will work best for your practice
- Identify patient populations for a group visit
- Plan, conduct, and evaluate a group visit

Tools

Resources available for this topic include:

- Introducing Group Visits Practice Guide
- “*Leading Edge*” (Video)
- Sample Action Plan
- Confidentiality Agreement
- Sample Planning Timeline
- Team Checklist
- Medical Office Assistant Checklist
- Clinical Practice Satisfaction Survey
- Patient Satisfaction Survey
- Group Visit Self-Evaluation Form
- Online Community Forum



Dr. Shirley Sze (middle) with her group visit team (diabetic nurse educator, left, and a dietitian on right)

“For any type of chronic disease, the group visit model is very beneficial for patients. They get far more education and care than I can deliver in my checkups with them, and they get it in a familiar and comfortable setting—their family doctor’s office.

They meet new caregivers who can answer their questions. They can go on shopping tours with the dietician, learn how to monitor their blood pressure—a lot of things you won’t be able to deliver on a routine office visit.”

*Dr. Shirley Sze
Kamloops*